

Before you start our online course

Computer requirements

This course is compatible with both PC and MAC. However, if you own a MAC please ensure you fully understand how to use the software on your MAC including your Browser and how to download software and update system settings. Any problems encountered by MAC users has been due to a limited understanding of the operating system and software. It is advisable to have someone you can consult if you encounter problems during the course.

Internet requirements

Our online course is not considered to require an extremely fast internet connection. However, some of the documents may be large and take a little longer to download to your computer if you have a slower internet connection. Please be patient.

Browser

Please ensure you have the latest version of your web browser. You can go to www.browsehappy.com to get the latest version of your browser. The browsers that work best with the online course are Mozilla Firefox, Google Chrome and Safari.

Adobe Reader

You will need access to Adobe Reader to view most of the documents. Your computer should already have this program loaded. If not, you can download it from www.adobe.com

JavaScript

Please ensure you have JavaScript enabled on your Web Browser. You can learn more about JavaScript and your Web browser by following this link: http://www.java.com/en/download/help/enable_browser.xml

Printer

Although this is an online course it is recommended that you have access to a printer in order to complete some of the assessment tasks more easily.

Help

If you encounter any problems accessing the system please contact education@hima.org.au

Filename: IT_Requirements	Page 1 of 1
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